

# QUALITY POLICY

**DATA-CONTROL PC S.L.'s Quality Policy is based on two guiding principles:**

## **1 → CUSTOMER FOCUS:**

- Provide a flexible and reliable product that satisfies the client's needs.
- Promote the pre/post-sale service as value added to the product.
- Achieve maximum customer satisfaction.
- Understand and/or anticipate the needs of the market in order to meet the current and future needs of our clients.
- Maintain the company's commitment to good professional practice and the quality of our tests (initial verifications) and calibrations throughout our customer service.

## **2 → EFFICIENCY AND EFFECTIVENESS OF THE ORGANIZATION:**

- Use the QMS (Quality Management System) as a strategic tool for managing and improving the organization.
- Meet the specifications of requirements UNE-EN ISO 9001:2015 and ISO 17025:2005 and continually improve the effectiveness of the QMS.
- Planned growth of the organization without compromising the quality of service.
- Ensure the expertise and involvement of internal collaborators.
- Ensure that personnel are committed to the QMS so that they are familiar with the documentation and implement the policy and process in their work.
- Meet the legal and regulatory requirements.